CERTIFICATE BY THE SUPERVISOR(S)

This is to certify that the thesis entitled "Designing a Model for Total Quality Management in Engineering Education in Selected Institutes of Punjab and Chandigarh" submitted by Shri Kasturi Lal Sapra, Registration No. CUPB/01/PhD/11/06_to the Chitkara University, Punjab in fulfilment for the award of the degree of Doctor of Philosophy (Business Management) is a bona fide record of research work carried out by him under our supervision. The contents of this thesis, in full or in parts, have not been submitted to any other Institution or University for the award of any degree or diploma.

(Signature)

Name: Dr. Shuchi Dawra,

Designation:

Associate Professor
Chitkara Business School,
Chitkara University, Punjab

(Signature)

Name: Prof. Satish Kapoor

Designation:

Ex-Chairman

University Business School

Panjab University, Chandigarh