

Runing Head: TOTAL QUALITY MANAGEMENT IN ENGINEERING EDUCATION

**Designing a Model for Total Quality Management in Engineering
Education in Selected Institutes of Punjab and Chandigarh**

Thesis

Submitted in fulfilment of the requirements of the degree of

DOCTOR OF PHILOSOPHY

by

Kasturi Lal Sapra

Registration No: CUPB/01/PhD/11/06

Supervised by: Dr. Shuchi Dawra

Associate Professor

Chitkara Business School

Co- Supervised by: Dr. Satish Kapoor

Ex-Chairman, University Business School

Panjab University Chandigarh

June, 2019



Chitkara Business School

CHITKARA UNIVERSITY

CHANDIGARH-PATIALA NATIONAL HIGHWAY

RAJPURA (PATIALA) PUNJAB-140401 (INDIA)